

Staff Questionnaire

SURVEY RESPONSE REPORT

05 July 2019 - 24 July 2020

PROJECT NAME:

Redmond Recovery for City Staff

Redmond's Long-Term Disaster Recovery Plan - Communication Involvement

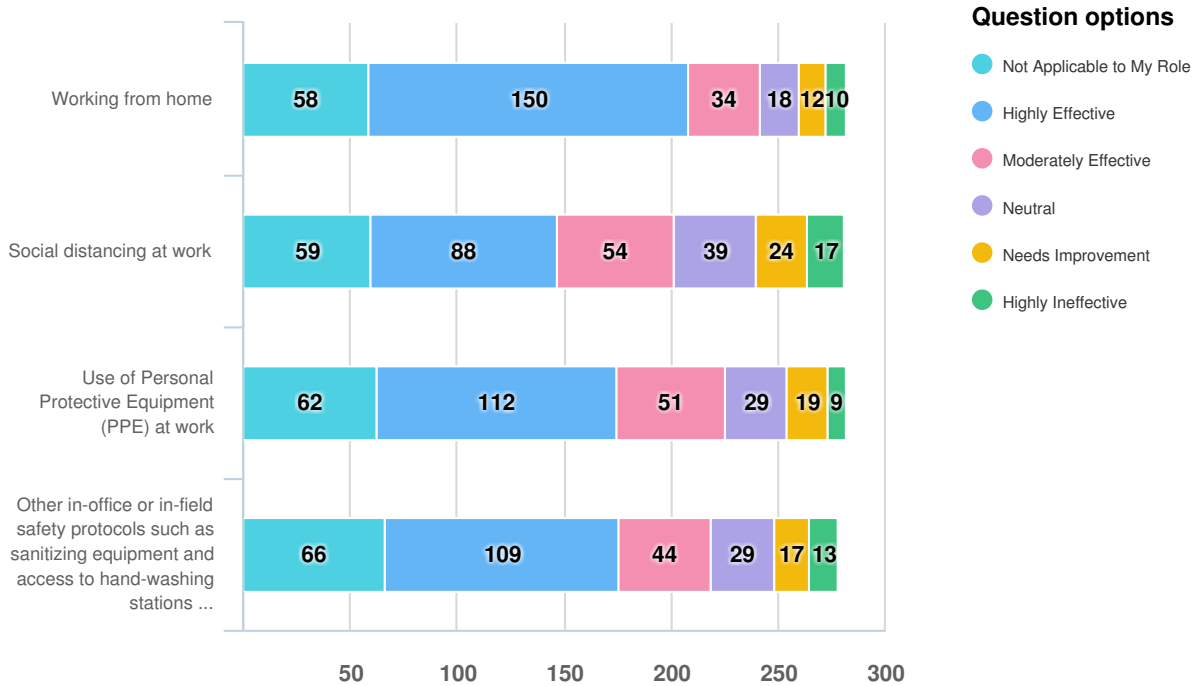


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SURVEY QUESTIONS

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Q1 Involving your work for the City, please rate the effectiveness of conditions as they were revised in response to the COVID...



Optional question (282 response(s), 3 skipped)

Question type: Likert Question

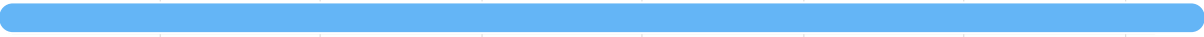
Q1 | Involving your work for the City, please rate the effectiveness of conditions as they were revised in response to the COVID...

Working from home

Not Applicable to My Role : 58



Highly Effective : 150



Moderately Effective : 34



Neutral : 18



Needs Improvement : 12



Highly Ineffective : 10



20

40

60

80

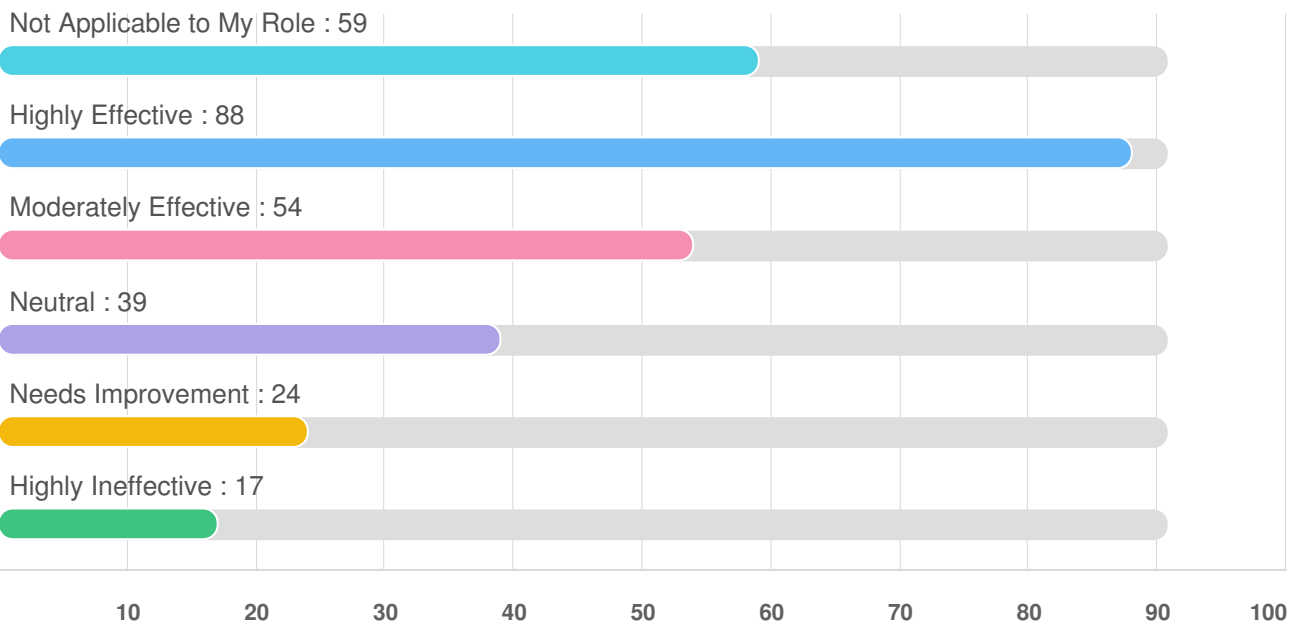
100

120

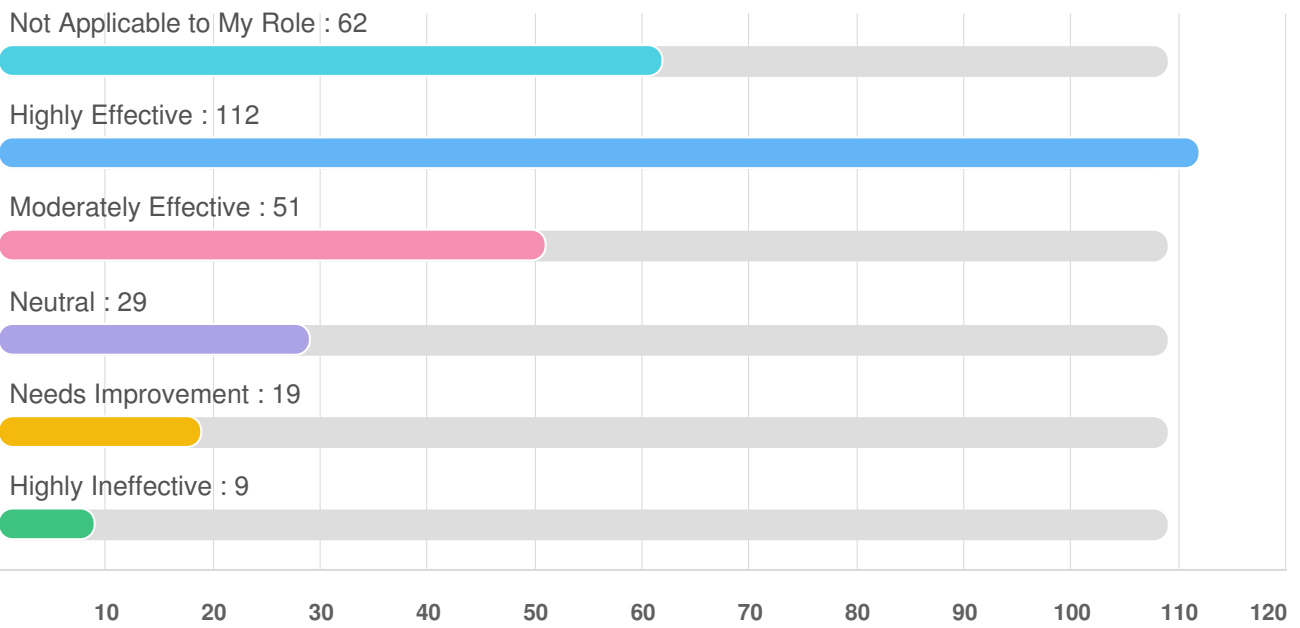
140

160

Social distancing at work



Use of Personal Protective Equipment (PPE) at work



Other in-office or in-field safety protocols such as sanitizing equipment and access to hand-washing stations at work

Not Applicable to My Role : 66

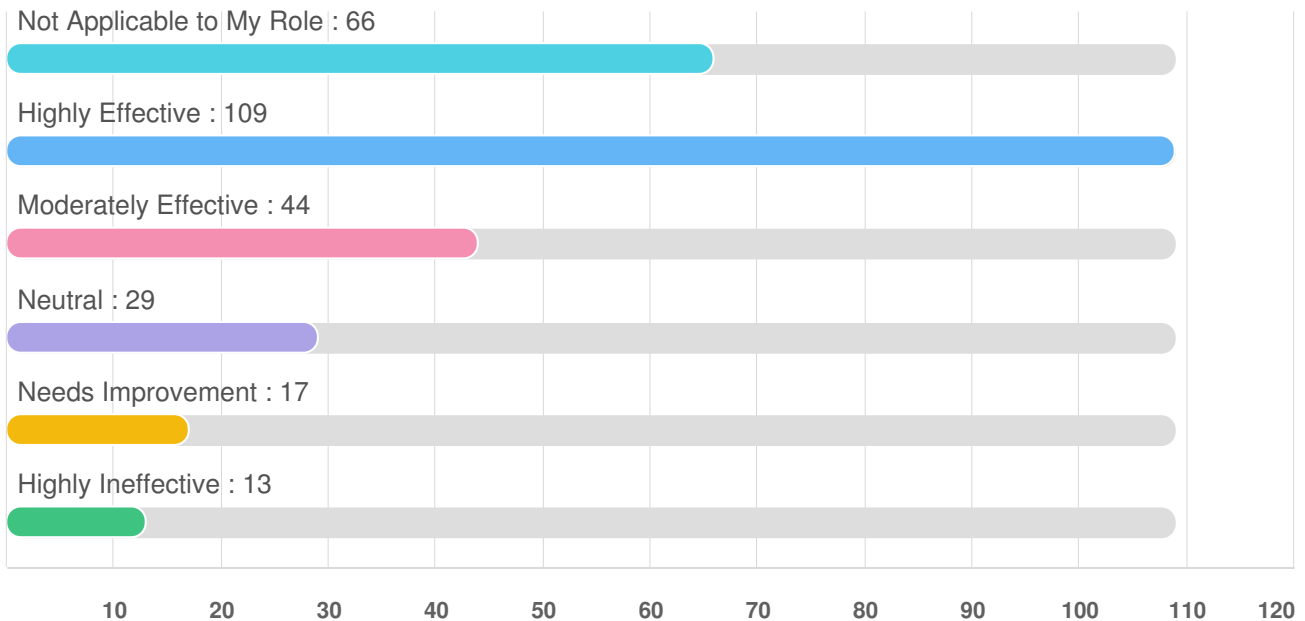
Highly Effective : 109

Moderately Effective : 44

Neutral : 29

Needs Improvement : 17

Highly Ineffective : 13



Q2 Please briefly provide details of your working conditions that you have found particularly effective:

Screen Name Redacted

7/15/2020 12:49 PM

Being able to have both of my monitors home and additional speaker and camera to create more traditional exp.

Screen Name Redacted

7/15/2020 03:56 PM

I seem to be puttin in more hours working from home. I have less distractions with people stopping by my desk to say hi or ask a question. No commute! My day has gone from traveling 6:30am to 6:10pm to working 7ish to 5ish and having more time to relax!

Screen Name Redacted

7/15/2020 04:02 PM

Teams connectivity has made my job easy to do remotely.

Screen Name Redacted

7/15/2020 04:13 PM

I think we were very effective in instituting the working from home ASAP. TIS got us up and running at home in no time and Microsoft Teams has really helped us stay connected. I love that the City has not only allowed but ENCOURAGED us to stay home

Screen Name Redacted

7/15/2020 04:47 PM

Teams meetings, flexible work schedule, no commute.

Screen Name Redacted

7/15/2020 04:49 PM

Being able to take home my monitors, keyboard, mouse, mouse pad, etc. has made it so that I can work from home just as I would at work! Microsoft Teams and a wireless headset have been game changers too!

Screen Name Redacted

7/15/2020 05:21 PM

Sent us home as soon as there was a verified case.

Screen Name Redacted

I am set up pretty well at home with my laptop and a personal monitor. The

7/15/2020 06:25 PM	lighting is good and I'm able to focus on getting my projects done.
Screen Name Redacted 7/15/2020 06:29 PM	MS Teams works great for meetings and interacting with others with the chat feature
Screen Name Redacted 7/15/2020 08:23 PM	The Teams environment has been great. Working from home has left me feeling safe & productive.
Screen Name Redacted 7/15/2020 11:13 PM	Working from home is more effective than being in an office most of the time.
Screen Name Redacted 7/16/2020 05:19 AM	some telecommuting, one person per vehicle, some remote inspections
Screen Name Redacted 7/16/2020 06:14 AM	Social distancing effective
Screen Name Redacted 7/16/2020 06:17 AM	Pretty much the same
Screen Name Redacted 7/16/2020 06:20 AM	Pretty much the same
Screen Name Redacted 7/16/2020 06:30 AM	personaly i have been working in City Hall setting up inspections for the inspection staff, it has been pretty easy social distancing in my office
Screen Name Redacted 7/16/2020 06:53 AM	Working from home
Screen Name Redacted 7/16/2020 06:59 AM	Having access to Teams- routing calls from office phone to Teams.
Screen Name Redacted 7/16/2020 07:03 AM	I am currently working from home and I feel my work has been unaffected by my absence from City Hall
Screen Name Redacted 7/16/2020 07:08 AM	Utilization of Microsoft Teams for meetings; training; interviews and super supportive TIS staff.
Screen Name Redacted 7/16/2020 07:15 AM	Better working hours for my family life balance. Ability to utilize city equipment (large monitors, laptops, office chair) for my home office set up.
Screen Name Redacted 7/16/2020 07:18 AM	Working from home allows my role to continue uninterrupted. Trying to do my job at City Hall would not be functional under COVID-19 restrictions - social distancing, cross cantamination, customer interaction. Teams has allowed us to continue smoothly.
Screen Name Redacted 7/16/2020 07:57 AM	I can work more effectively with fewer interruptions, therefore, I find myself able to better concentration and get more work done.
Screen Name Redacted 7/16/2020 08:05 AM	MS Teams was a great surprise and allowed me to continue with my project related work from home
Screen Name Redacted 7/16/2020 08:10 AM	being able to work from home has allowed us to safely continue to work

Screen Name Redacted 7/16/2020 08:17 AM	Teams meetings
Screen Name Redacted 7/16/2020 08:20 AM	Field precon instead of indoors
Screen Name Redacted 7/16/2020 08:26 AM	Working from home has made me more efficient and has improved my mental health.
Screen Name Redacted 7/16/2020 08:29 AM	wearing mask when outside and keeping sosial distance is highly effective
Screen Name Redacted 7/16/2020 08:35 AM	Use of Teams for meetings is probably more effective than in person meetings. Access to the network has been nearly flawless (and then the flaws were coming from my home WiFi not anything with the City.
Screen Name Redacted 7/16/2020 08:35 AM	The availability of PPE including hand sanitizer and disinfecting cleaners.
Screen Name Redacted 7/16/2020 08:57 AM	I have actually have had more contact with my co-workers than previously. MSTeams has worked really well.
Screen Name Redacted 7/16/2020 09:02 AM	Teams has been an invaluable communication tool. Having my office chair and large monitor has also been very helpful.
Screen Name Redacted 7/16/2020 09:08 AM	working alone
Screen Name Redacted 7/16/2020 09:11 AM	Microsoft Teams has been particularly useful
Screen Name Redacted 7/16/2020 09:18 AM	More ability to focus, working hours that are more convenient for me, no commute
Screen Name Redacted 7/16/2020 09:19 AM	I have my laptop with me. I can literally work around the clock if necessary. I used to have a long commute and I have more energy to focus on work.
Screen Name Redacted 7/16/2020 09:24 AM	Working from home has been very effective.
Screen Name Redacted 7/16/2020 09:28 AM	Teams functionality
Screen Name Redacted 7/16/2020 09:39 AM	Working from home has been highly efficient.
Screen Name Redacted 7/16/2020 09:40 AM	With no commute I'm much more well rested. I am able to get more work done than usual due to not being interrupted. I am able to reach people more easily through teams. Being with my family more has raised my morale.
Screen Name Redacted 7/16/2020 09:48 AM	Teams is awesome! I could not live without it now and I really hope we can continue to use it so that staff can work remotely more often. TIS has done an amazing job of keeping us connected.

Screen Name Redacted 7/16/2020 09:56 AM	MS Teams, headset, access to computer drives
Screen Name Redacted 7/16/2020 09:57 AM	The technology aspect of connecting through Teams. Coaching and training homeowners and contractors on how to use the portal and tools to apply and coordinate electronically.
Screen Name Redacted 7/16/2020 10:00 AM	The ability to take laptop home with docking station, wireless keyboard, two screens and the use of Teams has been great.
Screen Name Redacted 7/16/2020 10:01 AM	The transition to telecommuting went really well. TIS was and continues to be really responsive. I'm much more efficient telecommuting and have been used to doing remote meetings on my projects for many years now anyway.
Screen Name Redacted 7/16/2020 10:02 AM	Teams! It was also very effective to be able to pick up a laptop, monitors, and headset to work at home.
Screen Name Redacted 7/16/2020 10:10 AM	Teams meetings and ability to Zoom and Meet and use other platforms to meet with colleagues across the region.
Screen Name Redacted 7/16/2020 10:22 AM	We have adjusted hours for being in the office so our contact is limited
Screen Name Redacted 7/16/2020 10:24 AM	Remote work has proven to be just as effective as in-office work and keeps everyone dramatically safer, including those who have a need to be in the office, by reducing everyone's contact.
Screen Name Redacted 7/16/2020 10:24 AM	help of TIS to gain access to electronic systems quickly, court moving to ZOOM
Screen Name Redacted 7/16/2020 10:34 AM	1. The lack of a 1 hour drive each way has relieved a lot of stress. I am much less tired & stressed throughout the week. 2. Mentally, having a break from going into work has been a huge help. 3. I didn't need to bring any computer peripherals from work.
Screen Name Redacted 7/16/2020 10:37 AM	Good access to PPE and sanitizing supplies
Screen Name Redacted 7/16/2020 10:37 AM	About 75% can be done through telework, but 25% must be done in office due to need for high-speed internet. I think teleworking is fine for most, but we must consider an equitable approach since not everyone can afford to pay for internet access.
Screen Name Redacted 7/16/2020 10:40 AM	working remotely using Teams majority of the time with in-person site/field visits each week
Screen Name Redacted 7/16/2020 10:47 AM	I have had the ability to work from home and am able to go in the office if needed. When in the office PPE is available and I feel my office is a safe environment. Communication on what is expected and the protocols has been very clear.
Screen Name Redacted 7/16/2020 10:49 AM	Having my City laptop at home, having space in my home to work from, and using Teams.
Screen Name Redacted 7/16/2020 10:57 AM	Teleworking is okay, but still need some office time for high-speed internet access.

Screen Name Redacted 7/16/2020 11:05 AM	Brining home computer and other equipment from City Hall for use at home has been very effective. Use of Microsoft Teams is working well. Connecting desk phone through Teams has also been good
Screen Name Redacted 7/16/2020 11:06 AM	Couldn't do it without Teams
Screen Name Redacted 7/16/2020 11:15 AM	We were supplied with gloves, face masks, and hand sanitizer from Brett Shepard.
Screen Name Redacted 7/16/2020 11:18 AM	Having TIS support has been amazing! They really made the change to telecommuting full-time painless.
Screen Name Redacted 7/16/2020 11:29 AM	bluebeam at home for plan review and the onedrive cloud.
Screen Name Redacted 7/16/2020 11:31 AM	TIS has done a great job of fast tracking the roll out Teams. I collaborate a lot with co-workers and wouldn't be as productive if we didn't have Teams.
Screen Name Redacted 7/16/2020 11:32 AM	Teams meetings and telework seem to be generally going well
Screen Name Redacted 7/16/2020 11:44 AM	Teams and Teams Voice!
Screen Name Redacted 7/16/2020 11:47 AM	Using Teams and having access to Microsoft Office 365 online has made my job much easier. The technology and resources for learning how to use it have worked well for me. It was helpful to be submit a Service Desk ticket to get other equipment I needed.
Screen Name Redacted 7/16/2020 11:57 AM	I have been able to telework and complete all of my duties, even more effectively than if I have to commute.
Screen Name Redacted 7/16/2020 11:58 AM	The ability to bring equipment from the office has allowed me to be more effective.
Screen Name Redacted 7/16/2020 12:01 PM	Working from home took time to adapt to, but has been highly effective now that all of the equipment, tech, and new habits are in place.
Screen Name Redacted 7/16/2020 12:11 PM	DocuSign, Having a headset and using Teams for calls, meetings, and collaboration. Working in my own environment and not worry about dress and appearance, more focus on work without in office distractions. Virtual office.
Screen Name Redacted 7/16/2020 12:14 PM	The ability to get the necessary equipment to ensure working from home was most effective was really good. I appreciated how easy it was to obtain items from my workspace.
Screen Name Redacted 7/16/2020 12:24 PM	I'm working full time remotely
Screen Name Redacted 7/16/2020 01:22 PM	Teams Meetings and Sharing Screens have improved my job tenfold.
Screen Name Redacted	Teams and support from IS, docusign, in person support from admins to

7/16/2020 01:46 PM	purchase equipment and supplies
Screen Name Redacted 7/16/2020 01:50 PM	TIS was very helpful in the transition to working from home. The switch to Teams has been very helpful and effective.
Screen Name Redacted 7/16/2020 01:58 PM	The flexibility of working from my home office with the windows open and music on low volume
Screen Name Redacted 7/16/2020 02:00 PM	I am working from home 100% of my working hours now. I am just as or even more efficient than working in the office.
Screen Name Redacted 7/16/2020 02:06 PM	Using Microsoft Teams for meetings, chat and collaboration, more control over the environment for managing deep focus work time without distractions, more energy to spend on work from not having to commute to and from work.
Screen Name Redacted 7/16/2020 02:11 PM	I assisted in getting city staff set up with their workstations and supplies so they could work remotely. Working from home works very well for my position.
Screen Name Redacted 7/16/2020 02:32 PM	MS Teams has proven to be an effective way of communicating with my team members
Screen Name Redacted 7/16/2020 02:48 PM	Working remote
Screen Name Redacted 7/16/2020 03:12 PM	De-Con stations, De-Con of vehicles, and PPE available
Screen Name Redacted 7/16/2020 03:12 PM	I have been able to distance at work and I am most effective when I am in the office.
Screen Name Redacted 7/16/2020 03:14 PM	All of my job duties except for in-person meetings (cancelled due to the pandemic) can be done from home, and I have been working from home since City Hall was closed. I have been able to be particularly effective working in my home environment.
Screen Name Redacted 7/16/2020 03:16 PM	distancing, specific entry and exits, access to PPE and sanitization
Screen Name Redacted 7/16/2020 03:16 PM	I have found that PPE is readily available and that working conditions in my office are reasonably safe due to remote working and space between co-workers.
Screen Name Redacted 7/16/2020 03:17 PM	The addition of MS Teams was a major step in a more productive remote work environment. Amazing work by the IT staff in making remote work possible in such a short timeframe.
Screen Name Redacted 7/16/2020 03:18 PM	Working from home. I am grateful to be able to telecommute.
Screen Name Redacted 7/16/2020 03:18 PM	PPE, wipes available in the office and I can take with me when I go into the field
Screen Name Redacted 7/16/2020 03:19 PM	The sanitation stations were helpful.

Screen Name Redacted 7/16/2020 03:23 PM	I feel that I get more done Telecommuting although there are things that I need to go into the office to complete.
Screen Name Redacted 7/16/2020 03:24 PM	supervisor is not holding staff accountable for wearing masks as directed or wiping down shared equipment
Screen Name Redacted 7/16/2020 03:28 PM	I feel more productive at home even though there are times I need to go into the office to complete a task.
Screen Name Redacted 7/16/2020 03:30 PM	I only had to work from home a few times. That time was well spent getting caught up on paperwork.
Screen Name Redacted 7/16/2020 03:36 PM	Working remotely, safe workspace, controlled environment
Screen Name Redacted 7/16/2020 03:46 PM	I am not new to working remotely but the city has handled this well and we have all found ways to continue to be highly productive. We understand that we are all working for the best interests of the City and for each other; morale is better because of
Screen Name Redacted 7/16/2020 03:49 PM	Working Remotely
Screen Name Redacted 7/16/2020 04:14 PM	Ppe is being provided and is available,
Screen Name Redacted 7/16/2020 04:18 PM	Isolation of the work group and availability of PPE and cleaning materials.
Screen Name Redacted 7/16/2020 04:21 PM	The fact that we are able to work from home has been an advantage.
Screen Name Redacted 7/16/2020 04:27 PM	Signs in building stating limits of occupancy per room.
Screen Name Redacted 7/16/2020 04:29 PM	The City very rapidly adjusted to allowing staff to work from home. The process to request equipment and office supplies was very efficient and easy to understand.
Screen Name Redacted 7/16/2020 04:51 PM	Working from home
Screen Name Redacted 7/16/2020 05:05 PM	Microsoft Teams has made the transition to working from home relatively easy. When in the office i work in an area with very limited access and only two other people.
Screen Name Redacted 7/16/2020 05:24 PM	Getting adjusted to wroking from home. Quieter with less interruptions.
Screen Name Redacted 7/16/2020 07:02 PM	THERES BEEN LOTS OF HAND SANITIZER AROUND IT SEEMS
Screen Name Redacted 7/16/2020 07:37 PM	Cleanliness

Screen Name Redacted 7/16/2020 07:59 PM	Sanitizing stations at the entry doors to the building and the use of masks when in the building.
Screen Name Redacted 7/16/2020 08:01 PM	Everything with TEAMS was highly effective and rolled out very well. Easy to connect with coworkers and great to be able to get calls from work phone to my computer.
Screen Name Redacted 7/16/2020 08:04 PM	No commute! Flexibility to start or stop at different times as needed improves my personal life. Workstation at home improves meeting attendance for the whole team.
Screen Name Redacted 7/16/2020 08:09 PM	Wearing a mask and sanitizing hands frequently.
Screen Name Redacted 7/16/2020 08:28 PM	Ability to take equipment home from office. Teams has made working with coworkers East and effective. Eliminating stressful commute has actually increased my focus during work hours.
Screen Name Redacted 7/16/2020 08:35 PM	Telecommuting has been incredibly effective because if the Teams features, access to city network, and the just the general ease to stay connected. Access to PPE improved s lot about a month ago.
Screen Name Redacted 7/16/2020 08:41 PM	At Farrel-McWhirter Farm we were able to rearrange work spaces to ensure social distancing, and quickly got the necessary cleaning supplies needed.
Screen Name Redacted 7/16/2020 08:42 PM	Precautions started strong and faded quickly. Work from home options were not utilized effectively
Screen Name Redacted 7/16/2020 08:46 PM	Providing hand sanitizer and hand wipes at every entrance of the building.
Screen Name Redacted 7/16/2020 09:39 PM	Quiet and more comfortable space. No commute time = more time to get stuff done! My setup at home mirrors my work station- but I can control the temperature. MS Teams has been a gamechanger.
Screen Name Redacted 7/17/2020 12:00 AM	Working from home
Screen Name Redacted 7/17/2020 05:39 AM	wearing masks appears to have finally been implemented
Screen Name Redacted 7/17/2020 06:02 AM	Splitting the work week half at home half in the office.
Screen Name Redacted 7/17/2020 06:47 AM	Having less employees at work most days
Screen Name Redacted 7/17/2020 07:23 AM	I have been more productive working from home due to no commute time, no interruptions
Screen Name Redacted 7/17/2020 07:38 AM	ability to focus on work; not distracted by co-workers dropping in or chatting with others nearby
Screen Name Redacted 7/17/2020 07:42 AM	Social distancing and having enough PPE, hand sanitizer and regular sanitizing of common place areas

Screen Name Redacted 7/17/2020 07:46 AM	Working from home, limited staff in close quarters office areas
Screen Name Redacted 7/17/2020 08:02 AM	ACCESS TO DISINFECTANTS
Screen Name Redacted 7/17/2020 08:16 AM	ECC PPE ordering, departments maintaining their own inventory and reporting.
Screen Name Redacted 7/17/2020 08:42 AM	I have done a blen of telework ad nonsite reporting. Both have been great and have benefits. Very helpful with school age children to ahve the support to work from home some of the days.
Screen Name Redacted 7/17/2020 08:58 AM	High Levels of teamwork, effort and accountability across department lines has enabled my group to be highly effective working from home.
Screen Name Redacted 7/17/2020 09:01 AM	Using Microsoft Teams has worked out better than I imagined despite my workgroup not being major Skype users in the past. Folks are generally mindful of mask-wearing.
Screen Name Redacted 7/17/2020 09:11 AM	Microsoft Teams has had the largest impact on productivity at work. The ability to share screens, work on documents simultaneously, quickly ask a question on chat, or video conference is more useful than meeting a coworker in person.
Screen Name Redacted 7/17/2020 10:10 AM	able to bring equipment home for working (laptop, screens, headsets, etc.)
Screen Name Redacted 7/17/2020 10:10 AM	Being at home and away from any potential risks
Screen Name Redacted 7/17/2020 10:39 AM	Teleworking is very effective for me. I have everything I need with the exception of access to microfilm, which I don't need often. Using MS Teams has been great.
Screen Name Redacted 7/17/2020 10:46 AM	Working from home and the TIS quick response to get everyone set up has been particularly useful and effective. We changed so fast and so completely, it's hard to imagine it wasn't always this way.
Screen Name Redacted 7/17/2020 11:23 AM	Lots of PPE available, diligent disinfecting of police vehicles and facilities.
Screen Name Redacted 7/17/2020 12:18 PM	Flexibility of hours to work. It is nice to have long periods of work that is uninterrupted by unscheduled interruptions to get projects completed.
Screen Name Redacted 7/17/2020 12:45 PM	Working at home has worked out well for the time being.
Screen Name Redacted 7/17/2020 01:39 PM	Easy accessibility to co-workers and other colleagues through Teams and other platforms, also assistance from IT whenever needed.
Screen Name Redacted 7/17/2020 01:41 PM	Adequate supply of PPE. Information regarding COVID and safety precautions have been shared in a timely manner.
Screen Name Redacted 7/17/2020 01:47 PM	Having hotspot and laptop to access network from any location. Teams meetings.

Screen Name Redacted 7/17/2020 02:06 PM	Sanatizing and keeping things clean
Screen Name Redacted 7/17/2020 02:06 PM	Being isolated in an office and having ample hand sanitizer and face covering options
Screen Name Redacted 7/17/2020 02:08 PM	Physical distancing, PPE readily available such as sanitizers and desk, mask when entering building.
Screen Name Redacted 7/17/2020 02:14 PM	Good supply of wipes, sanitizer, masks, gloves
Screen Name Redacted 7/17/2020 02:27 PM	Having a vehicle per person works well and we have plenty of masks and gloves to get our job done
Screen Name Redacted 7/17/2020 02:41 PM	Using Microsoft Teams for meeting purposes.
Screen Name Redacted 7/17/2020 02:49 PM	Limiting staff to one person/vehicle
Screen Name Redacted 7/17/2020 02:53 PM	Limiting staff to one person/vehicle; clearly defining occupancy limits; plexiglass barriers
Screen Name Redacted 7/17/2020 02:56 PM	Implementation of WFH technology and availability of equipment to take home was really impressive and helpful
Screen Name Redacted 7/17/2020 02:56 PM	Our restroom cleaning is efficient and, for the most part, safe for us. We each have our own truck and keep our gear in it through the week. We wipe down the interiors for the weekend crew.
Screen Name Redacted 7/17/2020 02:57 PM	Teams has worked well for meetings
Screen Name Redacted 7/17/2020 03:16 PM	work hours flexible
Screen Name Redacted 7/17/2020 03:18 PM	Working from home, double monitors and docking station at home, Microsoft Teams has been great a well.
Screen Name Redacted 7/17/2020 03:22 PM	Happy with the flexibility of schedule, glad to have a 2nd monitor provided, satisfied with TIS's availability and help
Screen Name Redacted 7/17/2020 03:35 PM	Plenty of PPE on hand and throughout the department as needed, the integration of using Microsoft Teams for meetings, and the daily updates we received from our dept head (Chief of Police) during the early days of it helped keep everyone informed.
Screen Name Redacted 7/17/2020 03:42 PM	The ability to take my work PC and chair home, in addition to the large computer monitor for plan review has allowed me to complete work at home as I do at City Hall. Transferring calls from my desk to MS Teams has been very beneficial, as well.
Screen Name Redacted	No longer having to "waste" time sitting in traffic before and after work lends

7/17/2020 04:01 PM	more time to focus on projects on the computer and addressing emails first thing in the morning
Screen Name Redacted	I find that working from home is very efficient for me. I have less distractions and can focus more. I could not do my work without using Bomgar.
7/17/2020 04:13 PM	
Screen Name Redacted	Working from home was made effective by TIS rolling out Teams so quickly. PPE was made available for our fire inspectors.
7/17/2020 04:16 PM	
Screen Name Redacted	I have been working from home just about this entire time and honestly it has been great. I am just as productive and I sincerely hope this continues to be an option after the pandemic has subsided.
7/17/2020 04:18 PM	
Screen Name Redacted	designated entry exit points
7/17/2020 09:24 PM	
Screen Name Redacted	clean and sanitize trucks daily
7/18/2020 09:53 AM	
Screen Name Redacted	Access to hand washing facilities and social distancing
7/20/2020 04:43 AM	
Screen Name Redacted	social distancing
7/20/2020 06:18 AM	
Screen Name Redacted	one person per truck, staggered start and lunch times
7/20/2020 06:24 AM	
Screen Name Redacted	People are staying 6 feet apart
7/20/2020 06:53 AM	
Screen Name Redacted	social distancing
7/20/2020 06:58 AM	
Screen Name Redacted	Social distancing and wearing PPE
7/20/2020 07:10 AM	
Screen Name Redacted	Simply working from home and not having to deal with in-person protocols
7/20/2020 07:24 AM	
Screen Name Redacted	Technology/MS Teams
7/20/2020 07:26 AM	
Screen Name Redacted	Having office equipment available to take home made working from home very easy and efficient.
7/20/2020 07:46 AM	
Screen Name Redacted	TEAMS
7/20/2020 08:08 AM	
Screen Name Redacted	Telecommuting has allowed me to safely work from home.
7/20/2020 08:18 AM	
Screen Name Redacted	One person per vehicle
7/20/2020 08:35 AM	

Screen Name Redacted 7/20/2020 08:58 AM	My home office is set up nicely, with laptop and large monitor for review, and is similar to that of my office space at City Hall. Teams meetings have made meetings more succinct. Emails have helped to eliminate unnecessary meetings.
Screen Name Redacted 7/20/2020 11:17 AM	Telecommuting
Screen Name Redacted 7/20/2020 12:03 PM	Temperature taking prior to access to the sites,ready available hand wash station,the required PPE on site
Screen Name Redacted 7/20/2020 12:45 PM	using Teams to relay weekly updates/messages
Screen Name Redacted 7/20/2020 12:47 PM	Microsoft Teams and SharePoint
Screen Name Redacted 7/20/2020 12:58 PM	First Responder (Fire). Having proper PPE is key!
Screen Name Redacted 7/20/2020 01:04 PM	I have a dedicated space at home, and the equipment I need from the City to do my job effectively.
Screen Name Redacted 7/20/2020 01:16 PM	we all have the proper PPE available at my work site
Screen Name Redacted 7/20/2020 01:31 PM	Working remote from home allows me to focus on tasks and be more productive.
Screen Name Redacted 7/20/2020 01:41 PM	Daily temp checks, decon, good PPE use, changed roles and tactics for EMS calls due to Covid, facial coverings, consious social distancing...
Screen Name Redacted 7/20/2020 01:53 PM	sanitize and social distance is being adhered to by all my coworkers
Screen Name Redacted 7/20/2020 01:55 PM	Telecommuting has been extremely effective in reducing the proximity to other employees. The distribution of hand sanitizer has also been helpful for the days that we need to come into the office.
Screen Name Redacted 7/20/2020 02:08 PM	The use of decon equipment is very effective.
Screen Name Redacted 7/20/2020 02:27 PM	adequate supplies of PPE have been provided. Using Teams for meetings also effective
Screen Name Redacted 7/20/2020 02:39 PM	Wearing masks and full PPE and using scout model for responses
Screen Name Redacted 7/20/2020 02:50 PM	Wearing eye protection, N95 mask, gloves and gown prevented me from being infected while treating patients in the field.
Screen Name Redacted 7/20/2020 03:08 PM	I have found that wearing my mask, social distancing and hand washing have been effective for me.

Screen Name Redacted 7/20/2020 03:10 PM	I have found that wearing my mask, social distancing and hand washing have been effective for me.
Screen Name Redacted 7/20/2020 04:31 PM	I have found access to the one drive very helpful from home. I have also appreciated our weekly team meetings via Microsoft so we are all kept in the loop as to what is happening and any needs/etc. I also have appreciated the utilization of zoom.
Screen Name Redacted 7/20/2020 06:51 PM	Enough n95 masks, COVID coats in EMS, a single point of contact that is knowledgeable has been very effective
Screen Name Redacted 7/20/2020 06:51 PM	Working from home when possible. The department has done a good job of supplying us with masks, and sanitizer.
Screen Name Redacted 7/20/2020 07:51 PM	Access to PPE.
Screen Name Redacted 7/21/2020 06:35 AM	I have been given clear guidelines and all of the proper PPE for me to feel as safe as possible.
Screen Name Redacted 7/21/2020 06:41 AM	Granting the building inspectors access to the building (access to energov) has helped greatly.
Screen Name Redacted 7/21/2020 08:12 AM	Good PPE supplies
Screen Name Redacted 7/21/2020 08:23 AM	The FD cleaning protocols and equipment have dramatically increased and we are safer due to it
Screen Name Redacted 7/21/2020 08:31 AM	it's fine.
Screen Name Redacted 7/21/2020 09:23 AM	PPE gear and sanitation available upon request
Screen Name Redacted 7/21/2020 11:02 AM	Kudos to TIS for an amazing job mobilizing the majority of City staff to remote workspaces, from a technology standpoint. Deployment of MS Teams was seamless and available training was helpful and we could not do this without Teams.
Screen Name Redacted 7/21/2020 02:29 PM	As a high risk individual the city
Screen Name Redacted 7/21/2020 03:29 PM	TIS's roll out of MSFT Teams has allowed many of our critical functions to continue remotely including collaboration and meetings with team members, and customers.
Screen Name Redacted 7/22/2020 06:00 AM	Decon after calls, PPE
Screen Name Redacted 7/22/2020 06:56 AM	A lot of Parks Maintenance tasks can be done alone with some struggling.
Screen Name Redacted 7/22/2020 07:05 AM	TIS's launch of TEAM's and the ability to work remotely with our laptops and plan review screens has allowed my team to continue most of our core

	functions
Screen Name Redacted 7/22/2020 07:37 AM	Not having to share a truck with coworkers. Having two starts times so we have less people at the MOC at the start of the day.
Screen Name Redacted 7/22/2020 08:52 AM	Seamless transition to work from home, no intrusion in productivity
Screen Name Redacted 7/22/2020 09:18 AM	No comment
Screen Name Redacted 7/22/2020 10:04 AM	Working from home, PPE Carts and supplies being readily available while in a City building, the TEAMS program, being able to come into the bldg twice a week to process payments.
Screen Name Redacted 7/22/2020 10:22 AM	Working from home provides the greatest protection for me and my family. Having computer at home. Still having access to service desk.
Screen Name Redacted 7/22/2020 10:37 AM	For tasks that still have to be completed at City Hall, I am happy with the amount of PPE available and the clear signage. All tools needed to work from home were provided quickly.
Screen Name Redacted 7/22/2020 11:28 AM	Since we are in this for several months, having a dedicated workspace/room and taking periodic breaks to walk out of the workspace has been very effective. Using lunch breaks to take a quick 20 to 30 minute walk has been helpful as well.
Screen Name Redacted 7/22/2020 11:56 AM	I have worked at home and found it effective. I cannot comment on the rest of the Conditions as I have not been in the office after going remote.
Screen Name Redacted 7/22/2020 01:14 PM	No comment
Screen Name Redacted 7/22/2020 06:51 PM	teams made working from home easy. was nice to have all my equipment as well
Screen Name Redacted 7/22/2020 07:10 PM	Decon protocol, PPE use
Screen Name Redacted 7/22/2020 07:18 PM	We have had a full and consistant supply of PPE.
Screen Name Redacted 7/22/2020 08:22 PM	Sanitizing all work surfaces and high touch areas, having cleaning products available.
Screen Name Redacted 7/23/2020 06:31 AM	The ability to take my city computer home. Masks inside City Hall. Appropriate distancing of cubicles at CH.
Screen Name Redacted 7/23/2020 07:05 AM	Mask Mandate, no one wore a mask before it was a rule, now almost all people wear them and I feel safer as we are protecting eachother.
Screen Name Redacted 7/23/2020 09:25 AM	Full PPE usage
Screen Name Redacted 7/23/2020 09:47 AM	Telecommuting has been very effective. I have been able to get more work done than usual and my mood is better without having to commute.

Screen Name Redacted 7/23/2020 09:54 AM	Station decon, PPE on calls, washing hands.
Screen Name Redacted 7/23/2020 12:14 PM	Having the ability to drive solo in our work vehicles. Having good access and stock of surface wipes and hand sanitizer. Teams meetings.
Screen Name Redacted 7/23/2020 01:40 PM	Ability to take home and use equipment, monitors, keyboards, chair is amazing. Fast deployment and the ability to use remote tools such as Bomgar for remote access to my City hall computer has been essential for use of some tools/programs/applications
Screen Name Redacted 7/23/2020 01:52 PM	Teams is working well for me for meetings. My computer at home connects to works networks just as well as at work.
Screen Name Redacted 7/23/2020 05:05 PM	N/A
Screen Name Redacted 7/23/2020 08:06 PM	PPE has been monitored and distributed effectively. I always felt that I could safely respond to calls with appropriate PPE.
Screen Name Redacted 7/24/2020 07:22 AM	Mask , hand sanitiser
Screen Name Redacted 7/24/2020 01:12 PM	driving seperate vehicles
Screen Name Redacted 7/24/2020 04:23 PM	Maintaining social distancing & wearing mask when outside of personal work area
Screen Name Redacted 7/24/2020 06:24 PM	Purchase of coats for reusable gowns, sprayers for decon and station footwear to keep illnesses out of the living quarters.

Optional question (237 response(s), 48 skipped)

Question type: Single Line Question

Q3 Please briefly provide details of your working conditions that you have found particularly ineffective or still in need of improvement:

Screen Name Redacted 7/15/2020 12:49 PM	some process have extra steps and that is hard. sometimes spotting internet.
Screen Name Redacted 7/15/2020 03:56 PM	Still working on eliminating paper. Some processes require it and it took a while to figure out how 2 people could accomplish some tasks without access to the shared document.
Screen Name Redacted 7/15/2020 04:02 PM	Occasional in office interactions would be good if we continue remote work for longer periods of time.
Screen Name Redacted 7/15/2020 04:13 PM	I now work from City Hall for a few hours per week. I was unclear when I first came in if I needed to use the thermometer that is located just inside or the

Screen Name Redacted 7/15/2020 04:47 PM	gloves that are there. That could be made clearer Collaboration during virtual meetings can be difficult due to the inability for more than one person to speak at one time. We need to find a way to continue the social aspect of work while working from home. Hard to make a clear break from work at home
Screen Name Redacted 7/15/2020 04:49 PM	I've occasionally missed having a nice printer/scanner/copier, but working from home has helped me transition to paperless. All in all, my setup is working really well, but I did have a personal desk and office chair already at my home.
Screen Name Redacted 7/15/2020 05:21 PM	If someone is infected in -I would like to know that those who are at risk have been notified. That's is all - not anything more -just that the appropriate people have been informed.
Screen Name Redacted 7/15/2020 06:25 PM	I'm finding that I'm not good at getting up and moving around as much as I should be or taking breaks.
Screen Name Redacted 7/15/2020 06:29 PM	It is much more difficult to unplug or turn off work. I worry about single employees that are alone in this current covid-19 telework situation
Screen Name Redacted 7/15/2020 08:23 PM	A lot of our processes were/are very paper heavy. We still need to convert a lot of these processes into an electronic format for better efficiency if we will continue to be remote.
Screen Name Redacted 7/15/2020 11:13 PM	Social distancing is not as effective and is dangerous.
Screen Name Redacted 7/16/2020 05:19 AM	teams meetings within the group, computer/printer/energov/intranet access, teams phone system
Screen Name Redacted 7/16/2020 06:14 AM	Facts about protection from virus
Screen Name Redacted 7/16/2020 06:17 AM	Not a believe
Screen Name Redacted 7/16/2020 06:30 AM	the difficulty of getting engineering questions/conflicts resolved for field staff also the Admin. staff you really miss thier help in what they do for you day to day, i use MS Team a lot!
Screen Name Redacted 7/16/2020 06:53 AM	NA
Screen Name Redacted 7/16/2020 06:59 AM	Communication
Screen Name Redacted 7/16/2020 07:03 AM	A downside to the working conditions from home is the lack of personal office space or work space
Screen Name Redacted 7/16/2020 07:08 AM	Lack of office supplies.
Screen Name Redacted 7/16/2020 07:15 AM	Missing the little things. A quick hello, how's it going conversation in the break room to folks you normally don't interact with. Not that one can't reach out, it just seems odd now.

Screen Name Redacted 7/16/2020 07:18 AM	The only issue that I have experienced was related to wifi trouble with my laptop. TIS gave me a ethernet cable early on and now there have been no problems.
Screen Name Redacted 7/16/2020 07:57 AM	I sometimes lose connection to the City's network drives and that's frustrating. The loss of connection only lasts up to 15-20 minutes but it's frustrating. The second thing is in the rare occasion I have to upload, it takes all my upload bandwidth
Screen Name Redacted 7/16/2020 07:59 AM	Since staff are not in office the locating information from other depts has been some what inefficient
Screen Name Redacted 7/16/2020 08:05 AM	It is difficult to implement social distance for field work tasks. There is a mesured risk that must be overcome to complete tasks
Screen Name Redacted 7/16/2020 08:10 AM	N/A
Screen Name Redacted 7/16/2020 08:17 AM	When team participants do not show themselves
Screen Name Redacted 7/16/2020 08:26 AM	None.
Screen Name Redacted 7/16/2020 08:35 AM	Proper social distancing is hard to maintain on most construction projects.
Screen Name Redacted 7/16/2020 08:57 AM	There are still times when it would be quicker and easier just to go find someone in the office and talk to them.
Screen Name Redacted 7/16/2020 09:02 AM	I am a working parent. No amount of workaround or creativity will get me to 100% productivity with school buildings closed or only partially open. This is a HUGE issue that obviously affects many employers, and over which the City has little influence.
Screen Name Redacted 7/16/2020 09:08 AM	working alone
Screen Name Redacted 7/16/2020 09:11 AM	working from home has taken some getting used to. it took a while to get all of the items i realized that i needed, as some things you only use once every couple of months.
Screen Name Redacted 7/16/2020 09:18 AM	Ergonomics
Screen Name Redacted 7/16/2020 09:19 AM	1) Sometimes I can't access to Dynamics or it is slow or it drop me in the middle of using it. 3) Internet was relatively slower during busy hours. 4) I find virtual meetings cannot replace in-person meetings.
Screen Name Redacted 7/16/2020 09:28 AM	Not sure if this is what you are looking for but not having hallway conversations or an opportunity to speak with anyone outside my team feels like a loss.
Screen Name Redacted 7/16/2020 09:40 AM	certain programs like ArcMap and orange E take forever to load some days.

Screen Name Redacted 7/16/2020 09:48 AM	We need better tools and guidance on the existing tools, like Teams, Sharepoint and Jira to help coordinate our work better.
Screen Name Redacted 7/16/2020 09:56 AM	workspace ergonomics, lack of printer/scanner, lack of whiteboard, lack of access to paper files, clunky Sharepoint sites, challenge holding productive large meetings over Teams
Screen Name Redacted 7/16/2020 09:57 AM	Camaraderie
Screen Name Redacted 7/16/2020 10:01 AM	I avoid City Hall because early on, it was indicated that it was ok to not wear masks at your desk. I'm unclear what the current requirement is due to the newest info about aerosol risks, although I don't need to be in city buildings at this time.
Screen Name Redacted 7/16/2020 10:02 AM	The work I normally do can not be accomplished out of office but since we are under staffed I was able to pick up work for the unfilled positions.
Screen Name Redacted 7/16/2020 10:11 AM	too frequent check ins the first few months
Screen Name Redacted 7/16/2020 10:22 AM	We still rely heavily on paper files. Without a case management system, we cannot work remotely 100%
Screen Name Redacted 7/16/2020 10:24 AM	No matter PPE and distancing requirements, it's inherently dangerous to keep a bunch of people together in a confined space, especially with limited ability to distance in common areas, few private offices, etc.
Screen Name Redacted 7/16/2020 10:24 AM	our office does not have an electronic case management system, all files for court hearings must be physically pulled and prepared, new case filing must be physically created. the majority requires in office time and frequent unexpected schedule changes
Screen Name Redacted 7/16/2020 10:34 AM	I do not have any complaints. Teams has its limitations; but mostly works alright. There are paper based tasks I cannot accomplish from home; but they aren't time sensitive.
Screen Name Redacted 7/16/2020 10:37 AM	Restroom access
Screen Name Redacted 7/16/2020 10:37 AM	Lack of PPE for field and in particular lack of easy bathroom/break access. For those that work in field and City Hall, share the MOC protocols. Lack of adequate internet access/personal financial burden of working at home. Disparities between dept/div
Screen Name Redacted 7/16/2020 10:47 AM	Not having a case management has made working from home full time impossible so there is the need to spend time in the office.
Screen Name Redacted 7/16/2020 10:49 AM	Would like to be able access hard copy files when needed, and get office supplies from the City's supplies.
Screen Name Redacted 7/16/2020 10:57 AM	Lack of PPE available and lack of consideration of financial impact to working at home (utility costs). Also, consider the impact to those living in studio apartments or those that can't afford internet. Lack of access to a bathroom when in field.
Screen Name Redacted	Home internet can be spotty and slow. Is employee responsible for

7/16/2020 11:05 AM	upgrading internet service? Being able to take home City car would save hassle of switching between and cleaning two vehicles
Screen Name Redacted	I miss being in the office for the conversations you overhear that help keep you abreast of what's happening.
7/16/2020 11:06 AM	
Screen Name Redacted	N/A
7/16/2020 11:15 AM	
Screen Name Redacted	ArcGIS has been painfully slow and challenging
7/16/2020 11:18 AM	
Screen Name Redacted	remote desktop can be unweildly and cumbersome, but still effective.
7/16/2020 11:29 AM	
Screen Name Redacted	I use ArcGIS often, and it is particularly slow when accessing remotely. Further roll out of ArcPortal will help with this.
7/16/2020 11:31 AM	
Screen Name Redacted	headsets the city provides are not great. Maybe too many meetings or not enough time between meetings
7/16/2020 11:32 AM	
Screen Name Redacted	Not a lot of face to face physical time in the office
7/16/2020 11:44 AM	
Screen Name Redacted	Nothing for me. Everything has worked fine.
7/16/2020 11:47 AM	
Screen Name Redacted	None
7/16/2020 11:57 AM	
Screen Name Redacted	More personal interaction interaction from other departments.
7/16/2020 11:58 AM	
Screen Name Redacted	Not know if room has been used or not and where surfaces have to be wiped down.
7/16/2020 11:58 AM	
Screen Name Redacted	Working at home with young kids and noisy neighbors presents challenges (distractions, frustrations, stress) that can't be remedied by the City, but there are always ways to adapt and overcome.
7/16/2020 12:01 PM	
Screen Name Redacted	Still manual or paper processes. Document handling, no secure method for transferring PII. Virtual office not ergonomic, need comfortable chair and workstation at home. I have to work both from home and in office. Extra responsibility being in office.
7/16/2020 12:11 PM	
Screen Name Redacted	I think the consistent uncertainty about what the expectations will be longterm for those of us with kids out of school in this time make things particularly difficult.
7/16/2020 12:14 PM	
Screen Name Redacted	N/A
7/16/2020 12:24 PM	
Screen Name Redacted	Before I went and got my office chair I frequently got backaches WFH. My backaches stopped when I got my chair.
7/16/2020 01:22 PM	
Screen Name Redacted	Worry about ability to continue going this "hard" and not burn out.

7/16/2020 01:46 PM

Screen Name Redacted

I would like to have access to City Hall on an as-needed basis to go replenish supplies etc.

7/16/2020 01:50 PM

Screen Name Redacted

none

7/16/2020 01:58 PM

Screen Name Redacted

It was a pretty seamless transition to working from home, no issues.

7/16/2020 02:00 PM

Screen Name Redacted

More opportunity to mis-communicate or mis-interpret direction or someone's comments, some slower speeds accessing files from the server or when internet service bandwidth is overloaded

7/16/2020 02:06 PM

Screen Name Redacted

Working from home works very well for my position.

7/16/2020 02:11 PM

Screen Name Redacted

Shared phone line could use improvements (not able to see caller ID, if team member logs off of MS Teams, shared calls automatically go to VM)

7/16/2020 02:32 PM

Screen Name Redacted

NA

7/16/2020 03:12 PM

Screen Name Redacted

I can't work from home. I have a small condo with 2 young children and no office or quiet place to work. Its been almost impossible to get any work done.

7/16/2020 03:12 PM

Screen Name Redacted

N/A -- I have not been back to the office yet. However, I feel that the cubicle setup will not allow for effective social distancing, so I'm hoping to be able to continue to work from home.

7/16/2020 03:14 PM

Screen Name Redacted

na

7/16/2020 03:16 PM

Screen Name Redacted

Work in-progress. TBD

7/16/2020 03:16 PM

Screen Name Redacted

Lack of face-to-face communication, all communication needing to be done online or on the phone is not nearly as effective as the in-persons interactions on a day-to-day basis.

7/16/2020 03:17 PM

Screen Name Redacted

On the few occasions I have gone to the office I have found mask wearing by others to be hit and miss.

7/16/2020 03:18 PM

Screen Name Redacted

Lots of people on shift at the same time, no reduction in overlap time at the police department. Sharing vehicles one right after another and not given extra time to clean them.

7/16/2020 03:18 PM

Screen Name Redacted

It is difficult to work from home for my position because the majority of my work requires me to be present in the office. In order to social distance, I was required to work 2 hrs from home, which was ineffective for my position.

7/16/2020 03:19 PM

Screen Name Redacted

appropriate use of PPE when moving around the shared work areas is not being required

7/16/2020 03:24 PM

Screen Name Redacted

At the office, custodial staff do not clean bathrooms, etc very well. Air filters

7/16/2020 03:28 PM	are still black.
Screen Name Redacted 7/16/2020 03:30 PM	My work cell phone does not get good reception at my house. The few times I had to work from home, I was unable to use my work cell phone.
Screen Name Redacted 7/16/2020 03:46 PM	I miss dual monitors but, other than that, I have what I need to do my job and do not miss working at the office
Screen Name Redacted 7/16/2020 03:49 PM	my department/unit all working in the office at the same time.
Screen Name Redacted 7/16/2020 04:10 PM	teams program sometimes works on my phone when a person is calling and sometimes it doesnt
Screen Name Redacted 7/16/2020 04:14 PM	ppe, social distancing, and use of masks is not always being adhered to by staff
Screen Name Redacted 7/16/2020 04:27 PM	Additional PPE options for work in the field. Neck gators that breathe a little easier would be helpful, especially during summer heat.
Screen Name Redacted 7/16/2020 04:29 PM	N/A
Screen Name Redacted 7/16/2020 04:51 PM	Working from home
Screen Name Redacted 7/16/2020 05:05 PM	Some aspects of police work, such as physical training require contact with others and will have to be resumed at some point in the near future.
Screen Name Redacted 7/16/2020 05:24 PM	Working longer hours. To many meetings.
Screen Name Redacted 7/16/2020 07:02 PM	SOMEONE IN CHARGE OF DISTRIBUTING CLEANING EQUIPMENT THROUGHOUT THE PD AND CHECKING DAILY TO MAKESURE THINGS ARE STOCKED. IVE CONSTANTLY HAD TO SEARCH OUT WIPES AND OTHER CLEANING PRODUCTS THAT ARE NOT STOCKED AT CLEANING STATIONS TO CLEAN GEAR AND CAR.
Screen Name Redacted 7/16/2020 07:37 PM	Impossible to use social distancing
Screen Name Redacted 7/16/2020 07:59 PM	Not all department members follow the same social distancing protocols in break areas and in the workout room.
Screen Name Redacted 7/16/2020 08:01 PM	Just not being in the building.
Screen Name Redacted 7/16/2020 08:04 PM	Lack of clarity when we will go back to facility means we are constantly repeating work. Hard to make my tiny apartment ergonomic.
Screen Name Redacted 7/16/2020 08:09 PM	NONE
Screen Name Redacted	Need a better office chair

7/16/2020 08:28 PM

Screen Name Redacted

None at this time.

7/16/2020 08:35 PM

Screen Name Redacted

We only have a cleaning service 3x per week at FM. Staff do cleaning of high touch points 2x per day. More cleaning support at a facility that operates 365 days per year would be appreciated.

7/16/2020 08:41 PM

Screen Name Redacted

PPE rules were not enforced.

7/16/2020 08:42 PM

Screen Name Redacted

Using a gown as PPE when in contact with a possible Covid subject made it harder to do my job effectively

7/16/2020 08:46 PM

Screen Name Redacted

MEETINGS! I'm solid from 8am-4pm daily with meetings. WFH with a 2.5 yo, no daycare and 6-8hrs of meetings is rough. I do emails/planning from 6am-8am, and 8pm-11pm. Trying to achieve work life balance now is impossible. COVID response is another FT job.

7/16/2020 09:39 PM

Screen Name Redacted

Not applicable...have worked fro

7/17/2020 12:00 AM

Screen Name Redacted

it took months for decisions to be made

7/17/2020 05:39 AM

Screen Name Redacted

Cleaning and sanitation needs to be done better, also there needs to be a better stockpile of good quality PPE (N95 and face goggles or shields)

7/17/2020 06:47 AM

Screen Name Redacted

none

7/17/2020 07:23 AM

Screen Name Redacted

Supervisor does not observe staff's pre-approved working hours. Those who start early including myself are often in meetings until 5. I regularly work longer hours.

7/17/2020 07:38 AM

Screen Name Redacted

The entry/exit rules and enforcement of them

7/17/2020 07:42 AM

Screen Name Redacted

Better staff compliance with mask mandate inside buildings and office areas

7/17/2020 07:46 AM

Screen Name Redacted

TOO SMALL A ROOM WITH NO BARRIERS BETWEEN EMPLOYEES

7/17/2020 08:02 AM

Screen Name Redacted

Health situation deteriorating, we may need to roll back the level of in-person staff at City Hall and more areas.

7/17/2020 08:16 AM

Screen Name Redacted

I am finding that when I telework my work days can be much longer due to interruptions. I get a lot done, but it can take longer. Which is a comlication I can work with to have the balance of onsite adn telework blend.

7/17/2020 08:42 AM

Screen Name Redacted

TIS has been highly accessible and capable. Accounts Payable has also been very accessible w/massive refunds (including check refunding) and DocuSign has proven to be an extremely useful tool!

7/17/2020 08:58 AM

Screen Name Redacted 7/17/2020 09:01 AM	Can be easy to forget to use a face covering when others aren't around. GIS/permit plans can be very slow/inaccessible. Maybe move some cleaning supplies + compost bins just behind doors w/ badge readers to encourage sanitizing after using doorknobs.
Screen Name Redacted 7/17/2020 09:11 AM	Documents that are not shared but used by many people are a hassle to work with. Legacy applications like the use of internet explorer for applications is tedious and time consuming.
Screen Name Redacted 7/17/2020 10:10 AM	lack of other resources at home (printers, desks, etc.). lack of in person conversations
Screen Name Redacted 7/17/2020 10:10 AM	Would like access to city hall for supplies but am able to get them through others
Screen Name Redacted 7/17/2020 10:39 AM	I don't have WiFi in my home - that would be helpful if this is going to continue.
Screen Name Redacted 7/17/2020 10:46 AM	When planning for going back to the community center in Phase 3, we need the same cleaning procedures as City Hall since we see more public than City Hall. In fact, we should have more cleanings, but if we can't have that it should at least be the same.
Screen Name Redacted 7/17/2020 11:23 AM	No notification when coming into contact with other employees who have contracted COVID-19.
Screen Name Redacted 7/17/2020 12:18 PM	Limited or no ability to have causal conversations with coworkers in other departments. These often lead to solutions or provide valuable perspectives. These are lost because you cant schedule impromptu conversations.
Screen Name Redacted 7/17/2020 12:45 PM	Working from home has been effective.
Screen Name Redacted 7/17/2020 01:39 PM	none
Screen Name Redacted 7/17/2020 01:41 PM	None come to mind.
Screen Name Redacted 7/17/2020 02:06 PM	The distancing thing is difficult considering the type of work I do.
Screen Name Redacted 7/17/2020 02:06 PM	Not enough vehicles for all staff to operate on a one person per vehicle basis. Using a personal vehicle for work should not be the expectation.
Screen Name Redacted 7/17/2020 02:08 PM	None
Screen Name Redacted 7/17/2020 02:14 PM	Cant think of anything at the moment
Screen Name Redacted 7/17/2020 02:27 PM	Working outside wearing a mask and glasses trying to do jobs in the heat is dangerous and ineffective. Glasses fog up and you can't see what your doing.
Screen Name Redacted	Ergonomics

7/17/2020 02:41 PM

Screen Name Redacted

7/17/2020 02:56 PM

Screen Name Redacted

7/17/2020 02:56 PM

Screen Name Redacted

7/17/2020 03:16 PM

Screen Name Redacted

7/17/2020 03:18 PM

Screen Name Redacted

7/17/2020 03:22 PM

Screen Name Redacted

7/17/2020 03:35 PM

Screen Name Redacted

7/17/2020 03:54 PM

Screen Name Redacted

7/17/2020 04:01 PM

Screen Name Redacted

7/17/2020 04:13 PM

Screen Name Redacted

7/17/2020 04:16 PM

Screen Name Redacted

7/17/2020 04:18 PM

Screen Name Redacted

7/17/2020 09:24 PM

Screen Name Redacted

7/20/2020 06:18 AM

Screen Name Redacted

7/20/2020 06:24 AM

Screen Name Redacted

7/20/2020 06:53 AM

Screen Name Redacted

7/20/2020 06:58 AM

It was initially really hard to get PPE. I know that was happening everywhere so there may not be a good solution to that. But figuring out the chain of command in order to request PPE was particularly difficult

I feel the public is definitely 'not all in' from the amount of PPE we need to pick up in our parks.

access to co-workers

Ergo set up (need to get my desk chair and my standing desk riser); Long hours and multiple days of work when the emergency hit which went on for a couple of months...if that happens again, we run the risk of burn out.

Would like a sitting/standing computer stand

None that I can think of.

masks cause fogged glasses which has been particularly dangerous when doing electrical work as vision is impaired

Trying to adapt my workstation at home to be ergonomic is challenging and I am suffering with neck, wrist pains

Some paper documentation is not scanned into electronic format. My access to that data is limited.

Not all contractors are using decent masks and respecting social distancing so our inspectors are having to manage the situation more than should be necessary.

I can't think of anything to be honest. I have everything I need to be effective at my job. My on-site visits were specific to projects or tasks that could not be done remotely and not the result of needing to improve my equipment or anything.

working with the public that is not interested in social distancing or wearing ppe.

The fact we have to contact people.

disconnect between management decisions and field staff, field staff concerns are often overlooked or overruled (i.e. bringing on supplemental staff when field staff didn't want, keeping public restrooms open during the beginning of the pandemic)

City Police and Firefighters not adhering to mask protocols

while working in the fire and police buildings we experience people not ever wearing masks

Screen Name Redacted 7/20/2020 07:10 AM	People not wearing masks when inside buidings
Screen Name Redacted 7/20/2020 07:26 AM	Printing is a problem
Screen Name Redacted 7/20/2020 07:46 AM	Social distancing in investigations is easy, but social distancing downstairs in the patrol area is hard because patrol officers don't have their own work spaces in large rooms. Overlap Thursdays should go away since local protests are peaceful and done.
Screen Name Redacted 7/20/2020 08:08 AM	not taking breaks, working long hours, so much going on work wise (part of this is self-discipline)
Screen Name Redacted 7/20/2020 08:18 AM	Not knowing if the Virus is airborne, the city may want to consider an electrostatic fogging disinfectant used nightly.
Screen Name Redacted 7/20/2020 08:35 AM	Access to the city hall restrooms while working on site
Screen Name Redacted 7/20/2020 08:58 AM	Nothing has been ineffective. I have had to adapt to different forms of communication, and this has gone well.
Screen Name Redacted 7/20/2020 11:17 AM	No real issues to note.
Screen Name Redacted 7/20/2020 12:03 PM	N/A home owners maintain social distancing on site contacts also
Screen Name Redacted 7/20/2020 12:45 PM	social distancing
Screen Name Redacted 7/20/2020 12:58 PM	Regional group training and internal group training. There seems to be conflict between social distancing and meeting training requirements.
Screen Name Redacted 7/20/2020 01:04 PM	None.
Screen Name Redacted 7/20/2020 01:16 PM	we work closely together so social distancing is difficult
Screen Name Redacted 7/20/2020 01:53 PM	n/a
Screen Name Redacted 7/20/2020 01:55 PM	Cleaning of exterior doors/handles and interior surfaces should be cleaned more thoroughly. Cleaning crew comes in twice daily; however, primarily focus is on light switches and door handles. Common spaces are poorly cleaned if at all.
Screen Name Redacted 7/20/2020 02:08 PM	nothing comes to mind at this time.
Screen Name Redacted 7/20/2020 02:27 PM	Patrol could use a more spread out report writing room, options for docking stations in different areas of the building so Officers could spread out and not

Screen Name Redacted 7/20/2020 02:39 PM	have to type in their cars. Likely should be masked within the stations
Screen Name Redacted 7/20/2020 02:50 PM	All protocols have been effective
Screen Name Redacted 7/20/2020 03:08 PM	The need for additional office space in order for my co-worker and I to effectively social distance.
Screen Name Redacted 7/20/2020 03:10 PM	The need for additional office space in order for my co-worker and I to effectively social distance.
Screen Name Redacted 7/20/2020 04:31 PM	Laptop needs to be updated and is at times very slow.
Screen Name Redacted 7/20/2020 06:51 PM	Na
Screen Name Redacted 7/20/2020 06:51 PM	It is almost impossible to socially distance ourselves inside the Police Department. There is too many people in the station starting and ending their shifts. We are sharing vehicles and only recently have people been wearing masks.
Screen Name Redacted 7/20/2020 07:51 PM	The access to top of the line PPE. We have not been able to maintain access to the best products and have had to resort N-95's that do not have the highest fit-test ratings.
Screen Name Redacted 7/21/2020 06:35 AM	I feel like I have been well taken care of.
Screen Name Redacted 7/21/2020 06:41 AM	We could easily go fully remote if we had laptops with access to energov. Not only would that help durring a shutdown, but it would also make us more efficient every day and give the customer a better experience (faster answers).
Screen Name Redacted 7/21/2020 08:12 AM	space, work spaces are too close
Screen Name Redacted 7/21/2020 08:23 AM	I am happy with what has been done to date. any more restrictions will hinder my ability to do my job
Screen Name Redacted 7/21/2020 08:31 AM	I have a desk top computer and I wish I had a laptop so that I could do work better in the field.
Screen Name Redacted 7/21/2020 09:23 AM	N/A
Screen Name Redacted 7/21/2020 11:02 AM	Workspaces vary from household to household, which can make it challenging. Chairs not comfortable enough, not the best ergonomic set up at home, even with a home computer desk.
Screen Name Redacted 7/21/2020 03:29 PM	Safely conducting on site inspections for construction or existing businesses is still evolving.

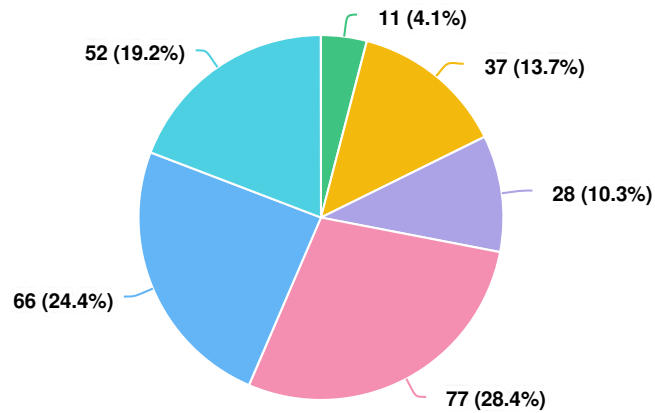
Screen Name Redacted 7/22/2020 06:00 AM	Social distancing in Stations or calls difficult or impossible
Screen Name Redacted 7/22/2020 06:56 AM	I think its fine if people wear masks.
Screen Name Redacted 7/22/2020 06:56 AM	Early on, deployment of PPE was poorly organized and fell short of expectations. Manager and supervisor effort were low also.
Screen Name Redacted 7/22/2020 07:05 AM	Managing staff remotly has its challenges, coordinating required short duration in person work within the City, like site inspections, while staff are working out of thier homes requires creatitivity to be efficient with time
Screen Name Redacted 7/22/2020 08:52 AM	Long hours
Screen Name Redacted 7/22/2020 09:18 AM	No comment
Screen Name Redacted 7/22/2020 10:04 AM	I feel pretty safe working at City Hall when there are so few people in the building. However, once staff starts to return, I don't think that I will feel as safe.
Screen Name Redacted 7/22/2020 10:22 AM	Poor internet connection and/or loss of internet connection. Not able to talk face-to-face with other staff or impromptu discussions with staff.
Screen Name Redacted 7/22/2020 10:37 AM	Since information about Covid-19 changes quickly, would love to see a centralized location to obtain the most current information available.
Screen Name Redacted 7/22/2020 11:28 AM	Back to back scheduling of meetings has become ineffective and still needs improvement. Adding breaks on the calendar will help. Had a standing desk at work and missing that in my current workspace.
Screen Name Redacted 7/22/2020 11:56 AM	N/A
Screen Name Redacted 7/22/2020 01:14 PM	No comment
Screen Name Redacted 7/22/2020 06:51 PM	i wish i could've brought home my stand up desk
Screen Name Redacted 7/22/2020 07:10 PM	NA
Screen Name Redacted 7/22/2020 07:18 PM	NA
Screen Name Redacted 7/22/2020 08:22 PM	Ability to social distance effectively, airflow through work spaces.
Screen Name Redacted 7/23/2020 06:31 AM	Lack of immediate feedback/ question answering with team due to distancing but nothing can really be done about that.
Screen Name Redacted	In the field mask wearing while within 6 feet of eachother. I still see

7/23/2020 07:05 AM	coworkers working closely to each other in the field without masks.
Screen Name Redacted 7/23/2020 09:25 AM	All good.
Screen Name Redacted 7/23/2020 09:47 AM	Teams meetings can be difficult at times, and miss the eye to eye and in person collaboration.
Screen Name Redacted 7/23/2020 09:54 AM	NA
Screen Name Redacted 7/23/2020 12:14 PM	Hard to social distance in certain areas of our MOC. No Access to hand washing stations in the field.
Screen Name Redacted 7/23/2020 01:40 PM	There is still some time-lag when using some tools/programs through Bomgar, but that could be due in part to my home internet connection/bandwidth. This is somewhat minor, considering without Bomgar the time-lag is unusable for some of those functions.
Screen Name Redacted 7/23/2020 01:52 PM	It would be nice to have printing.
Screen Name Redacted 7/23/2020 05:05 PM	N/A
Screen Name Redacted 7/23/2020 08:06 PM	N/A
Screen Name Redacted 7/24/2020 07:22 AM	Not apla
Screen Name Redacted 7/24/2020 01:12 PM	lack of communication and understanding
Screen Name Redacted 7/24/2020 04:23 PM	Taking temperature before entering building - there have been thermometer accuracy issues
Screen Name Redacted 7/24/2020 06:24 PM	Because we work 48 hour shifts, we do not wear a mask around each other. However, I've talked to several of my co-workers and they are all visiting family, friends, neighbors, and some are having birthday parties for their kids.

Optional question (215 response(s), 70 skipped)

Question type: Single Line Question

Q4 Please rate how safe you feel in general when performing work duties on-site (in-field, inspection sites, city facilities, ...



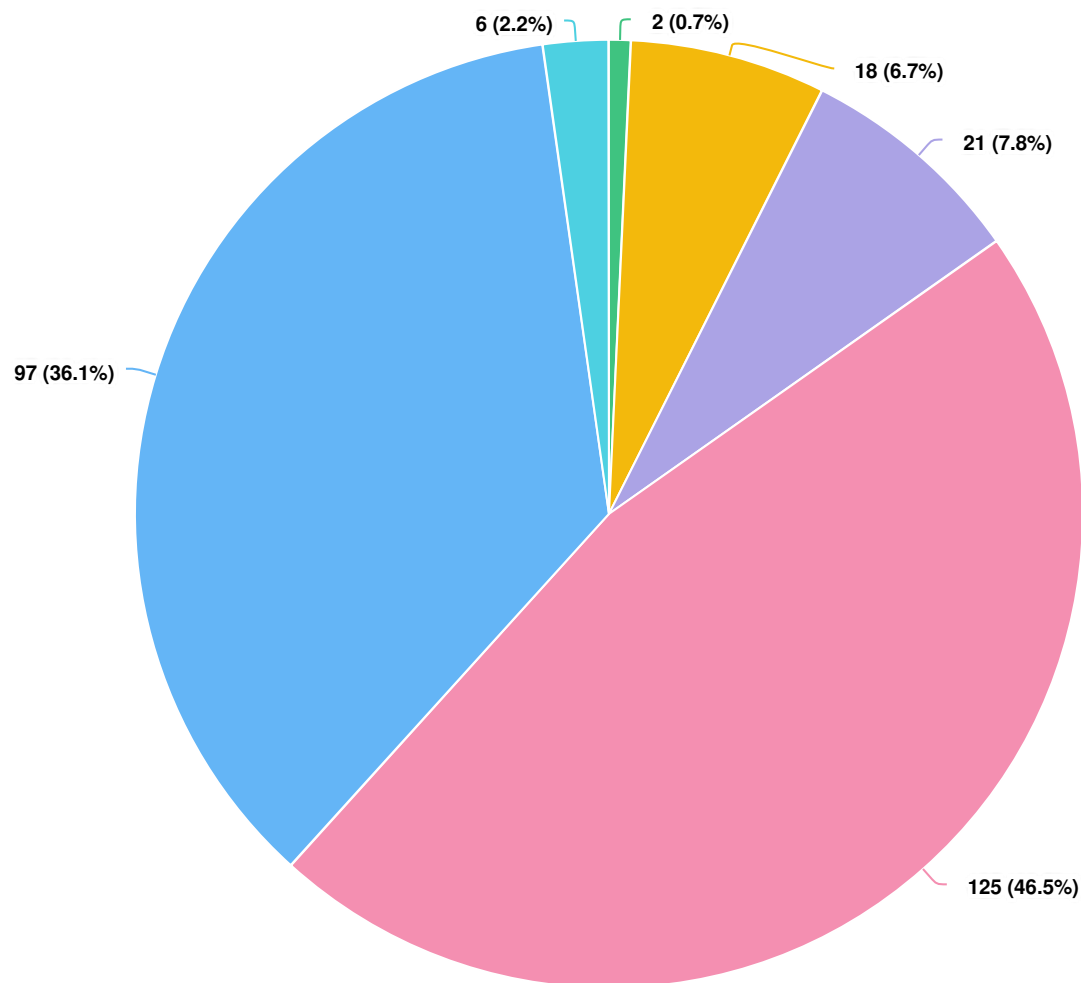
Question options

☐ Not Applicable to My Role
 ☐ Highly Safe
 ☐ Safe
 ☐ Neutral
 ☐ Somewhat Unsafe
 ☐ Highly Unsafe

Optional question (271 response(s), 14 skipped)

Question type: Radio Button Question

Q5 Are you clear on the City's work-related directions and processes in response to the COVID-19 pandemic (working from home, social distancing, sanitization, use of PPE, office equipment, etc.)

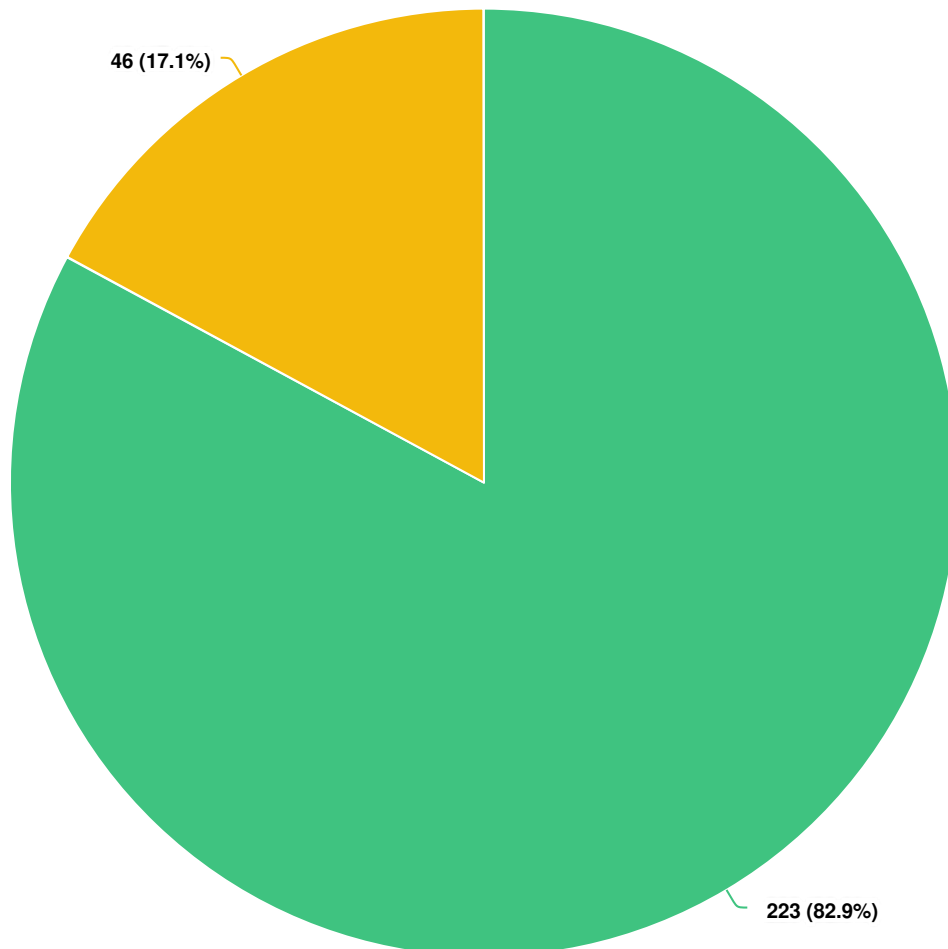


Question options

☐ Not Applicable to My Role
 ☐ Highly Clear
 ☐ Clear
 ☐ Neutral
 ☐ Somewhat Unclear
 ☐ Highly Unclear

Optional question (269 response(s), 16 skipped)
Question type: Radio Button Question

Q6 Are you familiar with the Wellspring Employee Assistance Program as a resource to help with your personal well-being:

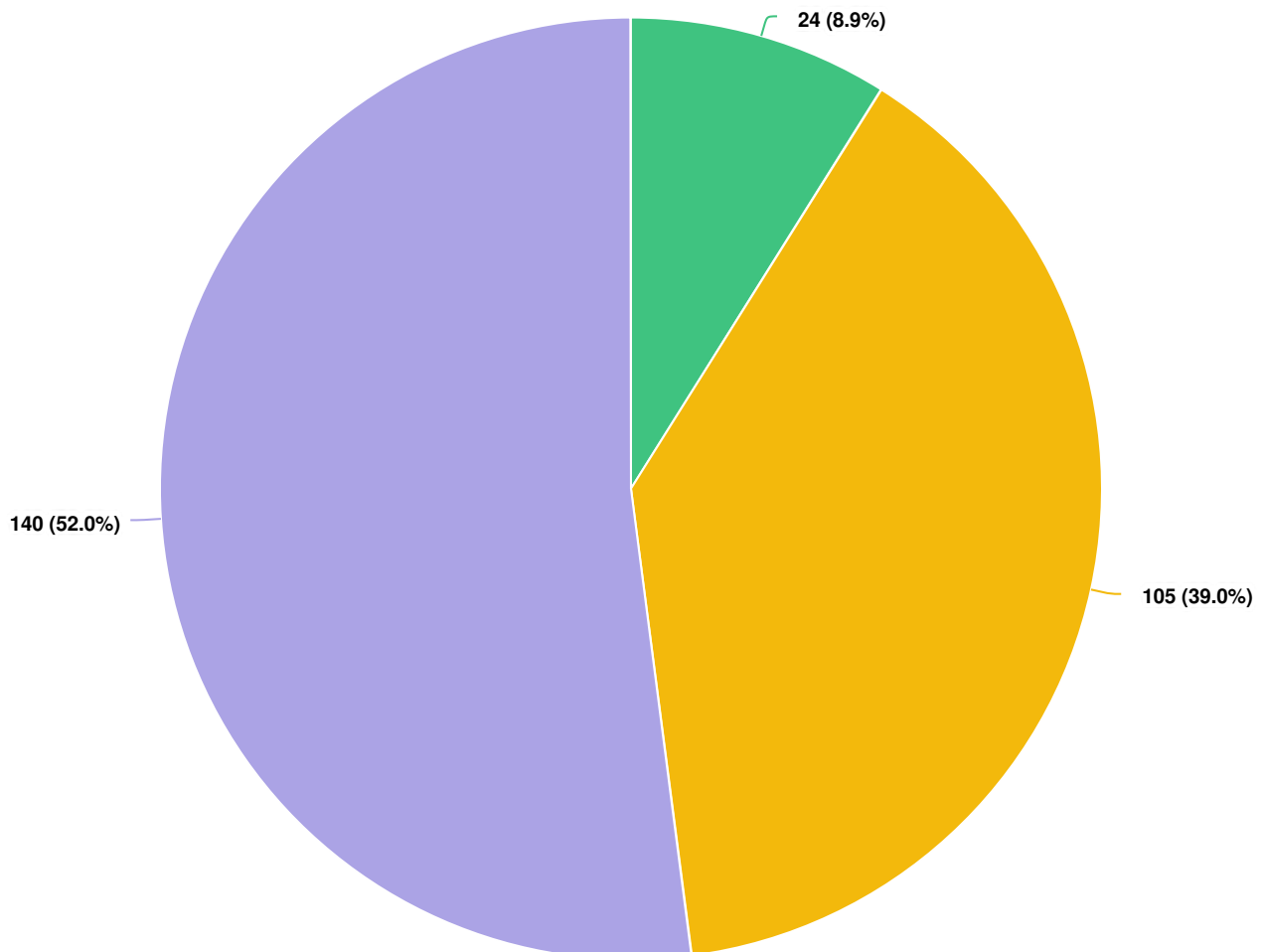


Question options

☐ No ☒ Yes

Optional question (269 response(s), 16 skipped)
Question type: Radio Button Question

Q7 | If the City were to sponsor a peer group for further conversation, special interests, and social connection specific to the COVID-19 pandemic, would you have interest in participating:



Question options

☐ No ☐ Maybe ☐ Yes

Optional question (269 response(s), 16 skipped)
Question type: Radio Button Question

Q8 (Optional) Please share any additional comments or feedback regarding the City's recovery from the COVID-19 pandemic:

Screen Name Redacted

7/15/2020 03:56 PM

I am very pleased with how the City has handled this. The quick roll out of Teams and phones has been extremely helpful. After talking with people working at nearby cities the City of Redmond was on top of continuity of business!

Screen Name Redacted

7/15/2020 04:13 PM

The whole situation has really underscored my feeling of being a valued employee. The message from the City has been to stay safe and take care of yourself and family. I am truly appreciative of that.

Screen Name Redacted

7/15/2020 04:47 PM

More access to City Hall should be provided as soon as conditions allow for those who prefer a mix of working from home and working out of the office.

Screen Name Redacted

7/15/2020 05:21 PM

Appreciate opportunity to work remotely - for folks with a long commute this has been transformative

Screen Name Redacted

7/15/2020 06:25 PM

TIS has done an outstanding job making sure we can all connect and the rollout of the newer programs has been really great.

Screen Name Redacted

7/15/2020 06:29 PM

The City did a great job executing the change from working in the office to teleworking, very quickly. It would be great if there was an emphasis on telework resources and encouraging employees to take advantage.

Screen Name Redacted

7/16/2020 06:14 AM

Glad to be working.

Screen Name Redacted

7/16/2020 06:20 AM

COVID -19 is real, are response is over the top

Screen Name Redacted

7/16/2020 06:30 AM

i think as inspectors my team has worked well through this very difficult situation and have been effective at keeping the sites moving forward which will help the City of Redmond continue to recover.

Screen Name Redacted

7/16/2020 07:03 AM

In my opinion, the City of Redmond has done a great job in addressing staff needs and accommodations. I feel like city staff have been well informed about the strategy and goals for the COVID-19 recovery at City Hall.

Screen Name Redacted

7/16/2020 07:08 AM

Very proud of the way the City responded and working from home has been great for me.

Screen Name Redacted

7/16/2020 07:15 AM

I'm clear on what's currently expected but not clear on what 'recovery' means. Recovery as a City financially? Recovery as a work group? What are we recovering from (financially, emotionally, work group functionality, re population)?

Screen Name Redacted

7/16/2020 07:18 AM

Mayor/Director: "work from home as long as you can". Some supervisors/managers: "Return on (time keeps changing)". Consistency would be nice. It feels like drawing straws on who goes to CH; as if lower level staff is expendable. Wait until safe for all.

Screen Name Redacted

7/16/2020 07:57 AM

I appreciate the City's willingness to allow work from home at the beginning at the pandemic. Then to continue to allow it when it showed its

Screen Name Redacted 7/16/2020 08:05 AM	effectiveness. I do not think we can start to effectively recover until we have an effective vaccine
Screen Name Redacted 7/16/2020 08:17 AM	Let most folks work from home until a vaccine is available
Screen Name Redacted 7/16/2020 08:35 AM	I think the City has performed remarkably well given the circumstances- nobody expected a pandemic to be dropped on us.
Screen Name Redacted 7/16/2020 08:57 AM	The city has done really well. Engagement with the team has been high and it feels like everyone is trying to support each other. There has been some gaps at times but I think it has went well.
Screen Name Redacted 7/16/2020 09:02 AM	Manager flexibility is crucial and I have been the beneficiary of an understanding manager. I do my part by getting my work done, and done well.
Screen Name Redacted 7/16/2020 09:08 AM	everyone should get on the same page with PPE use
Screen Name Redacted 7/16/2020 09:19 AM	1) I like the online meetign with our Mayor. The staff can submit questions and get response. 2) And I also like our team meetings. We can support one another during this challenging time. 3) Online trainings like work remotely effectively, etc
Screen Name Redacted 7/16/2020 09:24 AM	It would be nice if there were target metrics associated with a plan to repopulate City Hall, so employees could see how the City and County are tracking against those metrics and can anticipate. (# of cases <_, positive tests < _%, 7 day avg, 14 day avg)
Screen Name Redacted 7/16/2020 09:39 AM	I would prefer the option to continue to telecommute.
Screen Name Redacted 7/16/2020 09:40 AM	Working from home has been a great experience & I hope the city is looking into allowing positions to do it on a much grander scale when things return to normal. Not commuting for 2.5 hours a day has allowed me to be with my family more & be happier
Screen Name Redacted 7/16/2020 09:56 AM	I appreciate the City's support for telecommuting and reluctance to require us to come back to the office too soon. Am concerned about lack of connection and interaction, especially across departments.
Screen Name Redacted 7/16/2020 09:57 AM	Thank you for allowing us to continue to work via telework!
Screen Name Redacted 7/16/2020 10:01 AM	This survey was a little hard to respond to because it's easier to be safe when outdoors for work tasks rather than while inside a building.
Screen Name Redacted 7/16/2020 10:02 AM	I appreciate the leadership and communication provided by the Mayor during this time.
Screen Name Redacted 7/16/2020 10:24 AM	In my opinion, people who can telework should be required to, barring a specific need to be onsite. I believe the City is being too lax about allowing people (or even requiring people) to work in the office.
Screen Name Redacted	TIS has been amazing getting us all working from home effectively in such a

7/16/2020 10:27 AM	short time and porting over our desk phones. Messaging from the Mayor/HR etc. has been clear and helpful.
Screen Name Redacted	I think the city is doing a good job throughout all of this. I think the City should extend the work from home option to those who can take advantage of it. I feel much more effective and healthy when I do not have a long drive each day.
7/16/2020 10:34 AM	
Screen Name Redacted	Think we're doing a great job considering the unexpected crisis, but we need to do more in consideration of those in low pay positions or less safe/low-income home situations or in-field issues. Are we appropriately accommodating those with special needs?
7/16/2020 10:57 AM	
Screen Name Redacted	Mayor's updates have been very helpful. Directors should speak more often directly to their entire departments.
7/16/2020 11:05 AM	
Screen Name Redacted	N/A
7/16/2020 11:15 AM	
Screen Name Redacted	Communications from the Mayor, TIS, and HR have been fantastic. I always feel that I'm kept in the loop and that I receive the latest information. I feel that the city leadership is looking out for us, and I always trust them and their decisions.
7/16/2020 11:47 AM	
Screen Name Redacted	Less opportunity to receive feedback on work, and advice for improvement.
7/16/2020 12:01 PM	
Screen Name Redacted	I am seeing more staff start to return and not following guidelines by wearing a mask and practicing social distancing. We cannot ensure safe return if staff are not forced to follow guidelines and held accountable. No return until there is a vaccine!
7/16/2020 12:11 PM	
Screen Name Redacted	The longer this goes on, the higher the anxiety is that there will be layoffs. That uncertainty is difficult to balance and it would be helpful to know where the City stands on this issue.
7/16/2020 12:14 PM	
Screen Name Redacted	I think the city has been fantastic in allowing us that can work remote to continue to work remotely and safe.
7/16/2020 12:24 PM	
Screen Name Redacted	I appreciate that the City values the well being of the employees over money.
7/16/2020 01:22 PM	
Screen Name Redacted	It has been a transitional time for everyone and a difficult time for many. I have been reassured with the City's awareness of that, and pleased with its ability to change as needed with the changing environment.
7/16/2020 01:50 PM	
Screen Name Redacted	Mayor Angela Birney, the City of Redmond and all those involved in dispensing information have been clear and helpful during the difficult time
7/16/2020 01:58 PM	
Screen Name Redacted	Please let me know if you need any assistance from me. I'm willing to help in any way.
7/16/2020 02:11 PM	
Screen Name Redacted	NA
7/16/2020 03:12 PM	
Screen Name Redacted	I am tired of COVID.
7/16/2020 03:12 PM	

Screen Name Redacted 7/16/2020 03:14 PM	Please allow those whose job duties can be done from home, to remain working from home.
Screen Name Redacted 7/16/2020 03:18 PM	Likely more people are going to stay at home due to the closures of schools instead of being part of a recovery. Please start making accomodations for people with no childcare, this includes first responders that cant work from home.
Screen Name Redacted 7/16/2020 03:19 PM	I look forward to the day that we are back to normal.
Screen Name Redacted 7/16/2020 03:28 PM	The City buildings need to be cleaned better and air filtration systems need to be regularly cleaned.
Screen Name Redacted 7/16/2020 03:36 PM	It appears that some employees are allowed to come and go from city, while supposed to be WR, which makes if more dangerous for EW. SD is just not possible all the time and what is the current plan for one's workgroup, if someone tests positive?
Screen Name Redacted 7/16/2020 03:46 PM	I am very glad that we are not in a rush to return to an office environment and hope we will continue this remote work standard for most until a vaccine is found and distributed.
Screen Name Redacted 7/16/2020 03:49 PM	My concerns are mostly continuing safe practices once the interactions with the public increase.
Screen Name Redacted 7/16/2020 04:18 PM	Getting needed items from the ECC prior to the end of March was very frustrating. I made face coverings for my unit as they were not available.
Screen Name Redacted 7/16/2020 04:27 PM	I appreciate the flexibility to work from home an in the field as necessary up to this point. I hope this flexibility remains an option into the future as there has not been a reduction in output during this time.
Screen Name Redacted 7/16/2020 05:24 PM	Thank you!
Screen Name Redacted 7/16/2020 07:02 PM	THE PD'S BOOKING FACILITY THAT WE USE TO HOLD ARRESTEES HAS NOT OUNCE BEEN CLEANED DURING THIS ISSUE. AND OBVIOUSLY THERE WAS NO PLAN N PLACE FOR THIS AND THERE STILL ISN'T. WE WERE TOLD NOT TO USE IT, BUT NO FURTHER GUIDEANCE GIVEN. COMMUNICATION!
Screen Name Redacted 7/16/2020 08:41 PM	It's always appreciated when City leaders (supervisor/manager/director) visit staff on-site, like FM. Farmers are essential,
Screen Name Redacted 7/16/2020 08:42 PM	The city used a band-aid approach. Which included many temporary solutions, that were only supported for a short time period. Then not supported with no explanation of changes. So many employees were trying to obey the rules but not given ...
Screen Name Redacted 7/16/2020 09:39 PM	We're in a pandemic. The weight is heavy and I see it's toll on staff. Finding balance is hard when we try to operate in 'business as usual.' We need to be able to say 'no' or 'not yet'. COVID response, budget, redeployment, projects, etc- it is a lot!
Screen Name Redacted	Well Springs in not a very effective tool. It will place you with people out of

7/17/2020 05:39 AM	your network, then burden you to pay out of pocket before being compensated.
Screen Name Redacted	I am so proud of the Mayor and the Directors for all their leadership in navigating the COVID-19 response. Early and often communication, clear messaging, opportunities for staff to engage. I feel the door is always open if i have a need or concern. Thx.
7/17/2020 07:38 AM	
Screen Name Redacted	Before staff return to work, please take into account vulnerable individuals that may be part of their households
7/17/2020 07:46 AM	
Screen Name Redacted	BARRIERS BETWEEN EMPLOYEES WOULD BE HELPFUL
7/17/2020 08:02 AM	
Screen Name Redacted	I feel like there was a disconnect between the staff still reporting onsite throughout the pandemic adn those that were solely teleworking. We had to come up with our own policies for many months. That has been mostly corrected now.
7/17/2020 08:42 AM	
Screen Name Redacted	Working from home has been highly effective & productive. After we return to our prospective buildings, we should allow it to continue (on a limited/modified basis) because I think it will increase productivity.
7/17/2020 08:58 AM	
Screen Name Redacted	I feel that the City has been very supportive of keeping us safe and I appreciate it.
7/17/2020 10:39 AM	
Screen Name Redacted	Clearer guidelines around ppe and better stocking vehicles. I was only given hand sanitizer. No gloves, masks, wipes, or garbage for the vehicle. I was asked to work directly with the public. I bought my own supplies to feel safe doing this task.
7/17/2020 11:22 AM	
Screen Name Redacted	There are leadership issues from the Executive Branch that are troublesome. Everything that comes out seems to be positive and polished, but there are messy politics going on behind the curtain. This impacts morale negatively.
7/17/2020 12:18 PM	
Screen Name Redacted	Ensure that it is completely safe to return onsite.
7/17/2020 12:45 PM	
Screen Name Redacted	Social distance meetings with small work groups (weather permitting) can be positive.
7/17/2020 01:39 PM	
Screen Name Redacted	Has been a stressful situation but we are flexible and will get through this!
7/17/2020 01:41 PM	
Screen Name Redacted	I feel the City has done well in keeping employees protected and following guidelines.
7/17/2020 02:08 PM	
Screen Name Redacted	Police shouldnt be leading
7/17/2020 03:16 PM	
Screen Name Redacted	I think the City has managed the changing environment well. I have found it to be a particularly difficult time due to childcare issues but after the initial couple of weeks, the City seemed to have a process in place to allow for flexed hrs (thank you!)
7/17/2020 03:18 PM	
Screen Name Redacted	Thank y'all for responding to it effectively.

7/17/2020 03:35 PM

Screen Name Redacted

7/17/2020 04:01 PM

I am saddened about the resignation of Chief Smith and the perception the City has of emergency management. With a heavy heart, I will continue to do my best for what is right for City of Redmond and the community.

Screen Name Redacted

7/17/2020 04:13 PM

I do feel like City staff care about City Employees

Screen Name Redacted

7/17/2020 04:18 PM

My role has been to help make remote work possible from a technology standpoint and build upon it, and it has gone overall very well. I hope that having the flexibility to continue remote work remains after COVID-19 restrictions are lifted.

Screen Name Redacted

7/17/2020 09:24 PM

I think a plan should have been in place sooner with clear directions of what constitutes the type of leave allowed depending on an exposure. Got mixed messages between dept. heads and HR

Screen Name Redacted

7/20/2020 06:18 AM

just be clear with orders and guidelines.

Screen Name Redacted

7/20/2020 06:58 AM

I think this is across the board, but I believe that majority of us here working and exposing ourselves on the daily and we feel unappreciated. the city could come up with some creative and easy ways to boost moral. There is talk but no action...

Screen Name Redacted

7/20/2020 07:10 AM

Any future plans, policies and protocols for all pandemics

Screen Name Redacted

7/20/2020 07:26 AM

TIS has been outstanding. I appreciate the City being careful about returning staff to work. I was however in a room with a number of staff who were affected by Covid. I was not told anything or warned that I should get tested.

Screen Name Redacted

7/20/2020 07:46 AM

It's been great that the City is not rushing to re-open and risk the health of it's employees. It's also good that it's looking to continue working from home going forward.

Screen Name Redacted

7/20/2020 08:08 AM

Currently I feel safe on-site, however when we reopen to the public that could change, enforcement of mask wearing to patrons is unclear, and just being around that many more people regardless of safety protocols increases the chances of spreading

Screen Name Redacted

7/20/2020 08:58 AM

Thank you for putting your staff and their families first. Health safety is clearly important to you, and we appreciate it.

Screen Name Redacted

7/20/2020 12:03 PM

N/A I feel the city has things well under control

Screen Name Redacted

7/20/2020 01:08 PM

With respect to COR employees, it might be helpful to have a link on the city's intranet (redweb) with all relevant COVID info as it pertains to employees. Policy, guidelines, resources, etc. All in one place. NOT many emails over time.

Screen Name Redacted

7/20/2020 02:08 PM

Nothing more at this time.

Screen Name Redacted

I have concerns for if school is cancelled in the fall, what are my "leave"

7/20/2020 02:27 PM

Screen Name Redacted

7/21/2020 06:35 AM

Screen Name Redacted

7/21/2020 06:41 AM

Screen Name Redacted

7/21/2020 08:23 AM

Screen Name Redacted

7/21/2020 11:02 AM

Screen Name Redacted

7/22/2020 09:18 AM

Screen Name Redacted

7/22/2020 10:04 AM

Screen Name Redacted

7/22/2020 10:22 AM

Screen Name Redacted

7/22/2020 11:56 AM

Screen Name Redacted

7/22/2020 01:14 PM

Screen Name Redacted

7/23/2020 07:05 AM

Screen Name Redacted

7/23/2020 09:47 AM

Screen Name Redacted

7/23/2020 01:40 PM

Screen Name Redacted

7/24/2020 06:24 PM

options? do we just use sick time if we need to watch kids, would like to understand the COVID leave better if HR could host an overview on TEAMS
I think the city has responded extremely well to this pandemic.

The City has given us what we need to do our job in a situation like this.
Laptops would be a huge shift and really give us the ability to go fully remote.

The Fire Department has been under alot of stress during this time. Some of us are going to need a break from the increased stress of our daily work, i am starting to see it with those around me. its been a grind.

I appreciate the City's quick response to the pandemic. City Hall and other facilities closed down earlier than other agencies and also closed down at the same time as the school districts, which was very helpful for working parents.
I think the welfare of people goes beyond social distancing, wearing marks, etc.

So far, I think that the City is doing everything possible to keep the employees safe. The City communicates well with staff regarding safety measures that are in place, what to expect, and what our responsibilities in meeting that goal are.

With the understanding that staff can return to work upon the discovery of a vaccine, I am inclined to wait on the vaccine to ensure effectiveness and side effects. I have a family member with a compromised immunity, so am cautious with returning to work

Overall I think that the City has done the right thing with remote working, and being safe in staging the return to Town Hall.

I think there are greater issues beyond the wearing of masks and social distancing. I feel that good information could be given involving immune boosting supplements that I count on every day to fight not only COVID 19, but other diseases as well.

While I appreciate the mask mandate, I was disapointed that it took so long to implement.

I feel like the City's response and outreach to COVID-19 is very one sided.
There has been no conversation or outreach on the survival rate, reliable info on untrue numbers of cases. No other perspective is taken into consideration.
The City and TIS did an excellent and extremely fast job of getting users set up with their remote work setup and were able to troubleshoot and provide solutions for issues as they arose.

I feel like our leadership has done an excellent job and the funding needed to keep us safe is provided. However, I am worried about the lack of concern from my co-workers. They share space with me, and even the best intentioned people are having parties.

Optional question (103 response(s), 182 skipped)

Question type: Single Line Question